

Driver & Passenger Software Update

Instructions Version 1.0

1. NOTE: This software is only compatible with the current version. Please make sure your IOM has this white box. If it does not, this software will not be compatible. Please call 1-800-362-6224.



2. You will need a USB flash drive/memory stick to download the software.

Step 1: Download Software Files

1. Click the DOWNLOAD SOFTWARE UPDATE link on our website page for the correct version Smart Touch System.
2. Your computer/device will download a file called SoftwareUpdates.zip.
3. Click on the downloaded zip file and a window will open.
4. Drag and drop the folder shown in the window to your desktop. The folder is named SoftwareUpdates.
5. Connect your USB flash drive/memory stick to your computer/device and open the USB device folder. (If your computer does not automatically prompt you to open this folder, it can be found on most computers by going to your start menu, devices and printers and locating the USB storage device).
6. Open the desktop folder SoftwareUpdates. Select all 7 files within the folder and transfer them to your USB flash drive/memory stick by dragging and dropping them into your device file folder.
(Important Note: You must open SoftwareUpdates folder and select and transfer all 7 of the files from the folder. Do not transfer the entire file or the system will not be able to find the update files. When complete your device will show 7 files added).
7. Using your computer, safely eject your USB flash drive/memory stick.
8. The software files will include updates for all of the following steps below. We recommend updating all units in one sitting.

Step 2: Update Passenger Touch Screen

1. Insert your USB flash drive/ memory stick into the passenger display with the system powered on.
2. System should display an unlock screen.
3. Enter code 8670 and press unlock.
4. System will respond with the following:
Checking for new XML data
New files found
Uploading firmware
5. When done message should appear:
System file cannot be loaded

Insert USB or cycle ignition

After a couple of seconds this should disappear and system will display **copy files to internal memory**. If not then cycle ignition and from the keypad enter 8670 and unlock. System will now start coping files.

6. When complete you will get a:

Done all files copies

7. Update is now complete and you can remove the USB device.

Step 3: Update Driver Touch Screen

1. Insert your USB flash drive/ memory stick into the passenger display with the system powered on.

2. System should display an unlock screen.

3. Enter code 8670 and press unlock.

4. System will respond with the following:

Checking for new XML data

New files found

Uploading firmware

5. When done message should appear:

System file cannot be loaded

Insert USB or cycle ignition

After a couple of seconds this should disappear and system will display **copy files to internal memory**. If not then cycle ignition and from the keypad enter 8670 and unlock. System will now start coping files.

6. When complete you will get a:

Done all files copies

7. Update is now complete and you can remove the USB device.