## **WARRANTY PROCEDURE:**

TO INVOKE THE WARRANTY PROCESS, YOU MUST CONTACT Infinite Innovations DIRECTLY TO INDENTIFY THE PROBLEM AND DETERMINE THE PROPER COURSE OF ACTION. BEFORE CALLING PLEASE HAVE THE VEHICLE VIN NUMBER, MODEL YEAR, AND DATE OF PURCHASE. IF THE PROBLEM QUALIFIES FOR Infinite Innovations WARRANTY CONSIDERATION, Infinite Innovations WILL LOCATE A SERVICE CENTER AND SHIP THE APPROPRIATE PARTS UPS NEXT DAY AIR IF NECESSARY. AFTER THE RETURN AND INSPECTION OF THE ALLEGED DEFECTIVE PART, Infinite Innovations WILL REIMBURSE THE APPROPRIATE PARTY FOR LABOR EXPENSE PER OUR SCHEDULE.

# Infinite Innovations, LLC LIMITED WARRANTY

Subject to the limitations set forth below, Infinite Innovations, LLC (herein called "Infinite") warrants to the original end user that each new auxiliary air conditioning system supplied by Infinite, to be free from defects in workmanship and material when used and maintained in accordance with recommended procedures. Such warranty shall cover a time equal to two (2) years from date of delivery to the original end user. Proof of delivery date to the original end user will be required to qualify for warranty coverage. Within the warranty period, Infinite will furnish new or remanufactured parts and cover the cost of repair labor in accordance with the current Infinite labor allowance schedule, which is the only labor remedy.

#### WARRANTY PROCEDURE

- Prior to reimbursement for alleged defective parts, Infinite shall have the right to inspect, at its
  facility in Springfield, Missouri, any such parts. Infinite has the sole right to determine whether
  such parts are defective in accordance with accepted industry standards and, if Infinite exercises
  its right of inspection, Infinite will arrange to pick up the part. If the claim is valid,
  reimbursement will be made for the part.
- 2. Infinite shall reimburse service point labor and related expense in accordance with the Infinite labor rate schedule incorporated herein by reference. Allowable reimbursement for refrigerant is set forth in the aforementioned labor schedule.
- 3. No predication or guarantee is made as to the effect of added auxiliary evaporators, condensers, compressors, alternators, etc., on fuel mileage, engine, electrical power, and wiring and OEM air conditioning systems.

- 4. This warranty shall not apply to system failures caused by components supplied by others, repair or alteration, accident or negligent use.
- 5. This warranty is valid only in the United States of America, Canada and those countries where Infinite can qualify a reliable service point.
- 6. Infinite reserves the right to make changes in design of or improvements upon its products without any obligation to make or install such changes or improvements in or upon products previously manufactured.
- 7. No vehicle converter, reseller, agent or other representative of Infinite is authorized to make any representations or to assume any liabilities on behalf of Infinite related to its products other than specifically stated herein.

#### WARRANTY PROCEDURE

THIS IS Infinite Innovation's SOLE WARRANTY AND IS FURNISHED IN LIEU OF ALL OTHER WARRANTIES. Infinite Innovations MAKES NO OTHER EXPRESSED OR IMPLIED WARRANTY WHATSOEVER. Infinite Innovation's LIABILITY TO THE PURCHASER FOR DAMAGES FROM ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM(S) OF ACTION, WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE OR OTHERWISE, SHALL BE LIMITED TO THE VALUE OF REPAIRS TO OR REPLACEMENT OF THE DEFECTIVE COMPONENTS DURING THE WARRANTY PERIOD. AS THE EXCLUSIVE REMEDY, AND STRAIGHT TIME LABOR CHARGES AS OUTLINED IN ITS CURRENT FLAT RATE LABOR SCHEDULE. IN NO EVENT SHALL Infinite Innovation's BE LIABLE FOR ANY PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, OR FOR COMMERCIAL LOSSES FROM ANY CAUSE WHILE THE EQUIPMENT IS OUT OF SERVICE, WHETHER OR NOT Infinite Innovations HAS RECEIVED NOTICE OF THE POSSIBILITY OR CERTAINTY OF SUCH DAMAGES OR LOSSES.

CALL Infinite Innovations TOLL FREE AT 1-800-362-6224 FOR WARRANTY ASSISTANCE.

WARRANTY LIMITATIONS: Examples of warranty exceptions for which Infinite assumes no responsibility are set forth on this document.

### **CONDITIONS NOT COVERED BY Infinite Innovations:**

- A. Expansion valve or Freon solenoid valve failure due to system contamination such as dirt, air, moisture, excessive oil, etc.
- B. Loss of refrigerant unless directly traceable to a defective part supplied by Infinite Innovations.
- C. Belts, driers and filters (except for leaks in can or weld).
- D. Failure of components supplied by Infinite Innovations due to base car (OEM) compressor failure.
- E. Failure of components supplied by Infinite Innovations due to poor installation by vehicle builder, such as:
- 1. Cut, worn or burnt revegetation or heater hoses.

- 2. Leaks at hose/fitting crimps performed by builder.
- 3. Leaks at fittings caused by cross-threading, over/under tightening, or missing or crushed a-rings.
- 4. Damaged or improper electrical wiring.
- 5. Evaporator condensate or drainage problems due to: failure to wrap suction line and fitting with insulation tape; drain hoses kinked or routed incorrectly; evaporator installed at improper angle; failure to install and maintain kazoo valves on draw-through evaporators.
- 6. Dual compressor kit component failure due to misaligned belts or pulleys.
- F. Heater core leaks resulting from freezing.
- G. Excessive diagnostic labor time due to lack of troubleshooting information from the builder.