

## IOM Software Update

### **IMPORTANT NOTE:**

The software is only compatible with the version that is loaded on the rest of the components. For assistance, please call 1-800-362-6224.

VERSION 1= BLACK HEAT SINK ON IOM BOARD  
VERSION 2 = SILVER HEAT SINK ON IOM BOARD

### **Step 1: Download Software Files**

You will need a CLEAN & CLEAR USB flash drive/memory stick to download the software. Any other files on the USB could cause the update to fail

1. Click the DOWNLOAD SOFTWARE UPDATE link on our website page for the V2 Smart Touch System.
2. Your computer/device will download a file called SoftwareUpdates.zip.
3. Click on the downloaded zip file and a window will open.
4. Drag and drop the folder shown in the window to your desktop. The folder is named V2 firmware.
5. Connect your USB flash drive/memory stick to your computer/device and open the USB device folder.(If your computer does not automatically prompt you to open this folder, it can be found on most computers by going to your start menu, devices and printers and locating the USB storage device).
6. Open the desktop folder SoftwareUpdates. Select all 8 files within the folder and transfer them to your USB flash drive/memory stick by dragging and dropping them into your device file folder.  
**(Important Note: You must open SoftwareUpdates folder and select and transfer all 8 of the files from the folder. Do not transfer the entire file or the system will not be able to find the update files. When complete your device will show 8 files added).**
7. Using your computer, safely eject your USB flash drive/memory stick.
8. The software files will include updates for the IOM and both displays. We recommend updating all units in one sitting. See Software & Graphics Download Instructions for screen download instructions.

### **Step 2: Update Updating the IOM**

9. Insert the USB into one of your displays.
10. When the key pad comes up type in 8671. Update will download and when done unplug the USB stick. The system may say "No Software Found". If it does, leave the USB plugged in for 15-30 seconds. If the update still doesn't start, cycle the ignition or check your files on the USB stick.

(This software has the latest fix for low or dead battery causing lockup. The other major change is if the vehicle does not have a 2nd battery or the battery is low the system will not go into Jump Start mode. You also have to hold the Jump Start button 5 seconds instead of 3 to enter Jump Start mode. You no longer have to hold two buttons to enter Jump Start.)